

Docket No. 198775US2



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF: Tetsuro MOTOYAMA, et al.

SERIAL NO: 09/756,120

GAU: 2145

RCE FILED: August 24, 2005

EXAMINER: CHAUDHURY, AZIZUL Q.

FOR: METHOD AND SYSTEM OF REMOTE SUPPORT OF DEVICE USING EMAIL

## INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR 1.97

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

Applicant(s) wish to disclose the following information.

### REFERENCES

- The applicant(s) wish to make of record the references listed on the attached form PTO-1449. Copies of the listed references are attached, where required, as are either statements of relevancy or any readily available English translations of pertinent portions of any non-English language references.
- A check or credit card payment form is attached in the amount required under 37 CFR §1.17(p).

### RELATED CASES

- Attached is a list of applicant's pending application(s), published application(s) or issued patent(s) which may be related to the present application. In accordance with the waiver of 37 CFR 1.98 dated September 21, 2004, copies of the cited pending applications are not provided. Cited published and/or issued patents, if any, are listed on the attached PTO form 1449.
- A check or credit card payment form is attached in the amount required under 37 CFR §1.17(p).

### CERTIFICATION

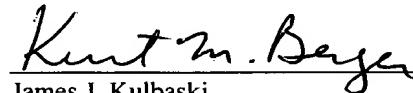
- Each item of information contained in this information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement.
- No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, having made reasonable inquiry, was known to any individual designated in 37 CFR §1.56(c) more than three months prior to the filing of this statement.

### DEPOSIT ACCOUNT

- Please charge any additional fees for the papers being filed herewith and for which no check or credit card payment is enclosed herewith, or credit any overpayment to deposit account number 15-0030. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND,  
MAIER & NEUSTADT, P.C.

  
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James J. Kulbaski

Registration No. 34,648

Customer Number

22850

Tel. (703) 413-3000  
Fax. (703) 413-2220  
(OSMMN 05/03)

Kurt M. Berger, Ph.D.  
Registration No. 51,461



Docket No.: 198775US2	Serial No.: 09/756,120
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LIST OF RELATED CASES CITED BY APPLICANT UNDER 37 CFR 1.56	Inventor: Tetsuro MOTOYAMA, et al.
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Filing Date: January 9, 2001	Group: 2145
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<b><u>LIST OF RELATED CASES</u></b>				
<u>Examiner Initial</u>	<u>Docket No.</u>	<u>Serial or Patent Number</u>	<u>Filing or Issue Date</u>	<u>Patent App. Publication No.</u>

	198775US2*	09/756,120	01/09/01	2002-0152292	MOTOYAMA et al.
	274072US28X CONT	11/194,689	08/02/05		MOTOYAMA
	275095US28CONT	11/919,045	07/28/05		MOTOYAMA et al.

Examiner

Date Considered

\*Present Application; listed for information

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